

1. Definitions

- 1.1 “Hot H2O” means Hot H2O Pty Ltd, its successors and assigns or any person acting on behalf of and with the authority of Hot H2O Pty Ltd.
- 1.2 “Client” means the person/s ordering the Works as specified in any invoice, document or order, and if there is more than one Client is a reference to each Client jointly and severally.
- 1.3 “Works” means all Works (including consultation, manufacturing and/or installation services) or Materials supplied by Hot H2O to the Client at the Client’s request from time to time (where the context so permits the terms ‘Works’ or ‘Materials’ shall be interchangeable for the other).
- 1.4 “Price” means the Price payable (plus any GST where applicable) for the Works as agreed between Hot H2O and the Client in accordance with clause 4 below.
- 1.5 “GST” means Goods and Services Tax (GST) as defined within the “A New Tax System (Goods and Services Tax) Act 1999” Cth.

2. Acceptance

- 2.1 The Client is taken to have exclusively accepted and is immediately bound, jointly and severally, by these terms and conditions if the Client places an order for or accepts delivery of any Works.
- 2.2 These terms and conditions may only be amended with the consent of both parties in writing, and shall prevail to the extent of any inconsistency with any other document or agreement between the Client and Hot H2O.
- 2.3 Electronic signatures shall be deemed to be accepted by either party providing that the parties have complied with Section 9 of the Electronic Transactions Act 2000 any other applicable provisions of that Act or any Regulations referred to in that Act.

3. Change in Control

- 3.1 The Client shall give Hot H2O not less than fourteen (14) days prior written notice of any proposed change of ownership of the Client and/or any other change in the Client’s details (including but not limited to, changes in the Client’s name, address, contact phone or fax number/s, or business practice). The Client shall be liable for any loss incurred by Hot H2O as a result of the Client’s failure to comply with this clause.

4. Price and Payment

- 4.1 At Hot H2O’s sole discretion the Price shall be:
 - (a) as indicated on invoices provided by Hot H2O to the Client in respect of Works performed or Materials supplied; or
 - (b) Hot H2O’s Price at the date of delivery of the Works according to Hot H2O’s current pricelist; or
 - (c) Hot H2O’s quoted Price (subject to clause 4.2) which shall be binding upon Hot H2O provided that the Client shall accept Hot H2O’s quotation in writing within thirty (30) days.
- 4.2 Hot H2O reserves the right to change the Price:
 - (a) if a variation to the Materials which are to be supplied is requested;
 - (b) if a variation to the Works originally scheduled (including any applicable plans or specifications) is requested;
 - (c) where additional Works are required due to the discovery of hidden or unidentifiable difficulties or unforeseen circumstances which are only discovered on commencement of the Works;
 - (d) in the event of increases to Hot H2O in the cost of labour or materials which are beyond Hot H2O’s control.
- 4.3 Variations will be charged for on the basis of Hot H2O’s quotation, and will be detailed in writing, and shown as variations on Hot H2O’s invoice. The Client shall be required to respond to any variation submitted by Hot H2O within ten (10) working days. Failure to do so will entitle Hot H2O to add the cost of the variation to the Price. Payment for all variations must be made in full at the time of their completion.
- 4.4 At Hot H2O’s sole discretion a non-refundable deposit may be required.
- 4.5 Time for payment for the Works being of the essence, the Price will be payable by the Client on the date/s determined by Hot H2O, which may be:
 - (a) upon delivery of the Materials;
 - (b) upon completion of the Works;
 - (c) by way of progress payments in accordance with Hot H2O’s specified progress payment schedule. Such progress payment claims may include the reasonable value of authorised variations and the value of any Materials delivered to the site but not yet installed; or
 - (d) thirty (30) days following the end of the month in which a statement is delivered to the Client’s address for notices;
 - (e) the date specified on any invoice or other form as being the date for payment; or
 - (f) failing any notice to the contrary, the date which is seven (7) days following the date of any invoice given to the Client by Hot H2O.
- 4.6 Payment may be made by cash, cheque, bank cheque, electronic/on-line banking, eftpos, credit card (a surcharge may apply per transaction), or by any other method as agreed to between the Client and Hot H2O.
- 4.7 The Client shall not be entitled to set off against, or deduct from the Price, any sums owed or claimed to be owed to the Client by Hot H2O nor to withhold payment of any invoice because part of that invoice is in dispute.
- 4.8 Unless otherwise stated the Price does not include GST. In addition to the Price the Client must pay to Hot H2O an amount equal to any GST Hot H2O must pay for any supply by Hot H2O under this or any other agreement for the sale of the Materials. The Client must pay GST, without deduction or set off of any other amounts, at the same time and on the same basis as the Client pays the Price. In addition the Client must pay any other taxes and duties that may be applicable in addition to the Price except where they are expressly included in the Price.

5. Delivery of the Works

- 5.1 Subject to clause 5.2 it is Hot H2O’s responsibility to ensure that the Works start as soon as it is reasonably possible.
- 5.2 The Works commencement date will be put back and/or the completion date extended by whatever time is reasonable in the event that Hot H2O claims an extension of time (by giving the Client written notice) where completion is delayed by an event beyond Hot H2O’s control, including but not limited to any failure by the Client to:
 - (a) make a selection; or
 - (b) have the site ready for the Works; or
 - (c) notify Hot H2O that the site is ready.
- 5.3 Hot H2O may deliver the Works by separate instalments. Each separate instalment shall be invoiced and paid in accordance with the provisions in these terms and conditions.

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- 5.4 Any time specified by Hot H2O for delivery of the Works is an estimate only and Hot H2O will not be liable for any loss or damage incurred by the Client as a result of delivery being late. However both parties agree that they shall make every endeavour to enable the Works to be supplied at the time and place as was arranged between both parties. In the event that Hot H2O is unable to supply the Works as agreed solely due to any action or inaction of the Client, then Hot H2O shall be entitled to charge a reasonable fee for re-supplying the Works at a later time and date, and/or for storage of the Materials.

6. Risk

- 6.1 If Hot H2O retains ownership of the Materials under clause 7 then:
- (a) where Hot H2O is supplying Materials only, all risk for the Materials shall immediately pass to the Client on delivery and the Client must insure the Materials on or before delivery. Delivery of the Materials shall be deemed to have taken place immediately at the time that either:
 - (i) the Client or the Client's nominated carrier takes possession of the Materials at Hot H2O's address; or
 - (ii) the Materials are delivered by Hot H2O or Hot H2O's nominated carrier to the Client's nominated delivery address (even if the Client is not present at the address).
 - (b) where Hot H2O is to both supply and install Materials then Hot H2O shall maintain a contract works insurance policy until the Works are completed. Upon completion of the Works all risk for the Works shall immediately pass to the Client.
- 6.2 Notwithstanding the provisions of clause 6.1 if the Client specifically requests Hot H2O to leave Materials outside Hot H2O's premises for collection or to deliver the Materials to an unattended location then such materials shall always be left at sole risk of the Client and it shall be the Client's responsibility to ensure the Materials are insured adequately or at all. In the event that such Materials are lost, damaged or destroyed then replacement of the Materials shall be at the Client's expense.
- 6.3 The Client shall ensure that Hot H2O has clear and free access to the worksite at all times to enable them to undertake the works. Hot H2O shall not be liable for any loss or damage to the site (including, without limitation, damage to walls, floors, pathways, driveways and concreted or paved or grassed areas) unless due to the negligence of Hot H2O.

7. Underground Locations

- 7.1 Unless otherwise agreed in writing between the Client and Hot H2O, it shall be the Client's responsibility to advise the precise location of all underground services on the site and clearly mark the same
- 7.2 Whilst Hot H2O will take all care to avoid damage to any underground services the Client agrees to indemnify Hot H2O in respect of all and any liability claims, loss, damage, costs and fines as a result of damage to services not precisely located and notified and notified as per clause 7.1.

8. Compliance and Consents

- 8.1 The Client and Hot H2O shall comply with the provisions of all statutes, regulations and bylaws of government, local and other public authorities that may be applicable to the Works, including any work health and safety (WHS) laws and any other relevant safety standards or legislation.
- 8.2 The Client shall obtain (at the expense of the Client) all licenses, permits, approvals etc. that may be required for the Works.

9. Title

- 9.1 Hot H2O and the Client agree that ownership of the Materials shall not pass until:
- (a) the Client has paid Hot H2O all amounts owing to Hot H2O; and
 - (b) the Client has met all of its other obligations to Hot H2O.
- 9.2 Receipt by Hot H2O of any form of payment other than cash shall not be deemed to be payment until that form of payment has been honoured, cleared or recognised.
- 9.3 It is further agreed that until ownership of the Materials passes to the Client in accordance with clause 9.1:
- (a) the Client is only a bailee of the Materials and unless the Materials have become fixtures must return the Materials to Hot H2O on request.
 - (b) the Client holds the benefit of the Client's insurance of the Materials on trust for Hot H2O and must pay to Hot H2O the proceeds of any insurance in the event of the Materials being lost, damaged or destroyed.
 - (c) the production of these terms and conditions by Hot H2O shall be sufficient evidence of Hot H2O's rights to receive the insurance proceeds direct from the insurer without the need for any person dealing with Hot H2O to make further enquiries.
 - (d) the Client must not sell, dispose, or otherwise part with possession of the Materials other than in the ordinary course of business and for market value. If the Client sells, disposes or parts with possession of the Materials then the Client must hold the proceeds of any such act on trust for Hot H2O and must pay or deliver the proceeds to Hot H2O on demand.
 - (e) the Client should not convert or process the Materials or intermix them with other goods but if the Client does so then the Client holds the resulting product on trust for the benefit of Hot H2O and must sell, dispose of or return the resulting product to Hot H2O as it so directs.
 - (f) unless the Materials have become fixtures the Client irrevocably authorises Hot H2O to enter any premises where Hot H2O believes the Materials are kept and recover possession of the Materials.
 - (g) Hot H2O may recover possession of any Materials in transit whether or not delivery has occurred.
 - (h) the Client shall not charge or grant an encumbrance over the Materials nor grant nor otherwise give away any interest in the Materials while they remain the property of Hot H2O.
 - (i) Hot H2O may commence proceedings to recover the Price of the Materials sold notwithstanding that ownership of the Materials has not passed to the Client.

10. Personal Property Securities Act 2009 ("PPSA")

- 10.1 In this clause financing statement, financing change statement, security agreement, and security interest has the meaning given to it by the PPSA.

- 10.2 Upon assenting to these terms and conditions in writing the Client acknowledges and agrees that these terms and conditions constitute a security agreement for the purposes of the PPSA and creates a security interest in all Materials and/or collateral (account) – being a monetary obligation of the Client to Hot H2O for Works – that have previously been supplied and that will be supplied in the future by Hot H2O to the Client.
- 10.3 The Client undertakes to:
- (a) promptly sign any further documents and/or provide any further information (such information to be complete, accurate and up-to-date in all respects) which Hot H2O may reasonably require to:
 - (i) register a financing statement or financing change statement in relation to a security interest on the Personal Property Securities Register;
 - (ii) register any other document required to be registered by the PPSA; or
 - (iii) correct a defect in a statement referred to in clause 10.3(a)(i) or 10.3(a)(ii);
 - (b) indemnify, and upon demand reimburse, Hot H2O for all expenses incurred in registering a financing statement or financing change statement on the Personal Property Securities Register established by the PPSA or releasing any Materials charged thereby;
 - (c) not register a financing change statement in respect of a security interest without the prior written consent of Hot H2O;
 - (d) not register, or permit to be registered, a financing statement or a financing change statement in relation to the Materials and/or collateral (account) in favour of a third party without the prior written consent of Hot H2O;
 - (e) immediately advise Hot H2O of any material change in its business practices of selling the Materials which would result in a change in the nature of proceeds derived from such sales.
- 10.4 Hot H2O and the Client agree that sections 96, 115 and 125 of the PPSA do not apply to the security agreement created by these terms and conditions.
- 10.5 The Client hereby waives its rights to receive notices under sections 95, 118, 121(4), 130, 132(3)(d) and 132(4) of the PPSA.
- 10.6 The Client waives its rights as a grantor and/or a debtor under sections 142 and 143 of the PPSA.
- 10.7 Unless otherwise agreed to in writing by Hot H2O, the Client waives its right to receive a verification statement in accordance with section 157 of the PPSA.
- 10.8 The Client shall unconditionally ratify any actions taken by Hot H2O under clauses 10.3 to 10.5.
- 10.9 Subject to any express provisions to the contrary (including those contained in this clause 10) nothing in these terms and conditions is intended to have the effect of contracting out of any of the provisions of the PPSA.

11. Security and Charge

- 11.1 In consideration of Hot H2O agreeing to supply the Materials, the Client charges all of its rights, title and interest (whether joint or several) in any land, realty or other assets capable of being charged, owned by the Client either now or in the future, to secure the performance by the Client of its obligations under these terms and conditions (including, but not limited to, the payment of any money).
- 11.2 The Client indemnifies Hot H2O from and against all Hot H2O's costs and disbursements including legal costs on a solicitor and own client basis incurred in exercising Hot H2O's rights under this clause.
- 11.3 The Client irrevocably appoints Hot H2O and each director of Hot H2O as the Client's true and lawful attorney/s to perform all necessary acts to give effect to the provisions of this clause 11 including, but not limited to, signing any document on the Client's behalf.

12. Defects, Warranties and Returns, Competition and Consumer Act 2010 (CCA)

- 12.1 The Client must inspect all Materials on delivery (or the Works on completion) and must within seven (7) days of delivery notify Hot H2O in writing of any evident defect/damage, shortage in quantity, or failure to comply with the description or quote. The Client must notify any other alleged defect in the Materials/Works as soon as reasonably possible after any such defect becomes evident. Upon such notification the Client must allow Hot H2O to inspect the Materials or to review the Works provided.
- 12.2 Under applicable State, Territory and Commonwealth Law (including, without limitation the CCA), certain statutory implied guarantees and warranties (including, without limitation the statutory guarantees under the CCA) may be implied into these terms and conditions (**Non-Excluded Guarantees**).
- 12.3 Hot H2O acknowledges that nothing in these terms and conditions purports to modify or exclude the Non-Excluded Guarantees.
- 12.4 Except as expressly set out in these terms and conditions or in respect of the Non-Excluded Guarantees, Hot H2O makes no warranties or other representations under these terms and conditions including but not limited to the quality or suitability of the Materials/Works. Hot H2O's liability in respect of these warranties is limited to the fullest extent permitted by law.
- 12.5 If the Client is a consumer within the meaning of the CCA, Hot H2O's liability is limited to the extent permitted by section 64A of Schedule 2.
- 12.6 If Hot H2O is required to replace any Materials under this clause or the CCA, but is unable to do so, Hot H2O may refund any money the Client has paid for the Materials.
- 12.7 If Hot H2O is required to rectify, re-supply, or pay the cost of re-supplying the Works under this clause or the CCA, but is unable to do so, then Hot H2O may refund any money the Client has paid for the Works but only to the extent that such refund shall take into account the value of Works and Materials which have been provided to the Client which were not defective.
- 12.8 If the Client is not a consumer within the meaning of the CCA, Hot H2O's liability for any defect or damage in the Materials is:
- (a) limited to the value of any express warranty or warranty card provided to the Client by Hot H2O at Hot H2O's sole discretion;
 - (b) limited to any warranty to which Hot H2O is entitled, if Hot H2O did not manufacture the Materials;
 - (c) otherwise negated absolutely.
- 12.9 Subject to this clause 12, returns will only be accepted provided that:
- (a) the Client has complied with the provisions of clause 12.1; and
 - (b) Hot H2O has agreed that the Materials are defective; and
 - (c) the Materials are returned within a reasonable time at the Client's cost (if that cost is not significant); and
 - (d) the Materials are returned in as close a condition to that in which they were delivered as is possible.
- 12.10 Notwithstanding clauses 12.1 to 12.9 but subject to the CCA, Hot H2O shall not be liable for any defect or damage which may be caused or partly caused by or arise as a result of:
- (a) the Client failing to properly maintain or store any Materials;

- (b) the Client using the Materials for any purpose other than that for which they were designed;
 - (c) the Client continuing to use any Materials after any defect became apparent or should have become apparent to a reasonably prudent operator or user;
 - (d) interference with the Works by the Client or any third party without Hot H2O's prior approval;
 - (e) the Client failing to follow any instructions or guidelines provided by Hot H2O;
 - (f) fair wear and tear, any accident, or act of God.
- 12.11 Notwithstanding anything contained in this clause if Hot H2O is required by a law to accept a return then Hot H2O will only accept a return on the conditions imposed by that law.

13. Intellectual Property

- 13.1 Where Hot H2O has designed, drawn, written plans or a schedule of Works, or created any products for the Client, then the copyright in all such designs, drawings, documents, plans, schedules and products shall remain vested in Hot H2O, and shall only be used by the Client at Hot H2O's discretion. Under no circumstances may such designs, drawings and documents be used without the express written approval of Hot H2O.
- 13.2 The Client warrants that all designs, specifications or instructions given to Hot H2O will not cause Hot H2O to infringe any patent, registered design or trademark in the execution of the Client's order and the Client agrees to indemnify Hot H2O against any action taken by a third party against Hot H2O in respect of any such infringement.
- 13.3 The Client agrees that Hot H2O may (at no cost) use for the purposes of marketing or entry into any competition, any documents, designs, drawings, plans or products which Hot H2O has created for the Client.

14. Default and Consequences of Default

- 14.1 Interest on overdue invoices shall accrue daily from the date when payment becomes due, until the date of payment, at a rate of two and a half percent (2.5%) per calendar month (and at Hot H2O's sole discretion such interest shall compound monthly at such a rate) after as well as before any judgment.
- 14.2 If the Client owes Hot H2O any money the Client shall indemnify Hot H2O from and against all costs and disbursements incurred by Hot H2O in recovering the debt (including but not limited to internal administration fees, legal costs on a solicitor and own client basis, Hot H2O's contract default fee, and bank dishonour fees).
- 14.3 Further to any other rights or remedies Hot H2O may have under this contract, if a Client has made payment to Hot H2O, and the transaction is subsequently reversed, the Client shall be liable for the amount of the reversed transaction, in addition to any further costs incurred by Hot H2O under this clause 14 where it can be proven that such reversal is found to be illegal, fraudulent or in contravention to the Client's obligations under this agreement.
- 14.4 Without prejudice to Hot H2O's other remedies at law Hot H2O shall be entitled to cancel all or any part of any order of the Client which remains unfulfilled and all amounts owing to Hot H2O shall, whether or not due for payment, become immediately payable if:
- (a) any money payable to Hot H2O becomes overdue, or in Hot H2O's opinion the Client will be unable to make a payment when it falls due;
 - (b) the Client has exceeded any applicable credit limit provided by Hot H2O;
 - (c) the Client becomes insolvent or bankrupt, convenes a meeting with its creditors or proposes or enters into an arrangement with creditors, or makes an assignment for the benefit of its creditors; or
 - (d) a receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Client or any asset of the Client.

15. Cancellation

- 15.1 Without prejudice to any other remedies Hot H2O may have, if at any time the Client is in breach of any obligation (including those relating to payment) under these terms and conditions Hot H2O may suspend or terminate the supply of Works to the Client. Hot H2O will not be liable to the Client for any loss or damage the Client suffers because Hot H2O has exercised its rights under this clause.
- 15.2 Hot H2O may cancel any contract to which these terms and conditions apply or cancel delivery of Works at any time before the Works are commenced by giving written notice to the Client. On giving such notice Hot H2O shall repay to the Client any sums paid in respect of the Price, less any amounts owing by the Client to Hot H2O for Works already performed. Hot H2O shall not be liable for any loss or damage whatsoever arising from such cancellation.
- 15.3 In the event that the Client cancels the delivery of Works the Client shall be liable for any and all loss incurred (whether direct or indirect) by Hot H2O as a direct result of the cancellation (including, but not limited to, any loss of profits).
- 15.4 Cancellation of orders for products made to the Client's specifications, or for non-stocklist items, will definitely not be accepted once production has commenced, or an order has been placed.

16. Building and Construction Industry Security of Payments Act 1999

- 16.1 At Hot H2O's sole discretion, if there are any disputes or claims for unpaid Goods and/or Services then the provisions of the Building and Construction Industry Security of Payments Act 1999 may apply.
- 16.2 Nothing in this agreement is intended to have the effect of contracting out of any applicable provisions of the Building and Construction Industry Security of Payments Act 1999 of New South Wales, except to the extent permitted by the Act where applicable.

17. Privacy Act 1988

- 17.1 The Client agrees for Hot H2O to obtain from a credit reporting body (CRB) a credit report containing personal credit information (e.g. name, address, D.O.B, occupation, previous credit applications, credit history) about the Client in relation to credit provided by Hot H2O.
- 17.2 The Client agrees that Hot H2O may exchange information about the Client with those credit providers and with related body corporates for the following purposes:
- (a) to assess an application by the Client; and/or
 - (b) to notify other credit providers of a default by the Client; and/or
 - (c) to exchange information with other credit providers as to the status of this credit account, where the Client is in default with other credit providers; and/or

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- (d) to assess the creditworthiness of the Client including the Client's repayment history in the preceding two (2) years.
- 17.3 The Client consents to Hot H2O being given a consumer credit report to collect overdue payment on commercial credit.
- 17.4 The Client agrees that personal credit information provided may be used and retained by Hot H2O for the following purposes (and for other agreed purposes or required by):
- (a) the provision of Works; and/or
 - (b) analysing, verifying and/or checking the Client's credit, payment and/or status in relation to the provision of Works; and/or
 - (c) processing of any payment instructions, direct debit facilities and/or credit facilities requested by the Client; and/or
 - (d) enabling the collection of amounts outstanding in relation to the Works.
- 17.5 Hot H2O may give information about the Client to a CRB for the following purposes:
- (a) to obtain a consumer credit report;
 - (b) allow the CRB to create or maintain a credit information file about the Client including credit history.
- 17.6 The information given to the CRB may include:
- (a) personal information as outlined in 17.1 above;
 - (b) name of the credit provider and that Hot H2O is a current credit provider to the Client;
 - (c) whether the credit provider is a licensee;
 - (d) type of consumer credit;
 - (e) details concerning the Client's application for credit or commercial credit (e.g. date of commencement/termination of the credit account and the amount requested);
 - (f) advice of consumer credit defaults, overdue accounts, loan repayments or outstanding monies which are overdue by more than sixty (60) days and for which written notice for request of payment has been made and debt recovery action commenced or alternatively that the Client no longer has any overdue accounts and Hot H2O has been paid or otherwise discharged and all details surrounding that discharge (e.g. dates of payments);
 - (g) information that, in the opinion of Hot H2O, the Client has committed a serious credit infringement;
 - (h) advice that the amount of the Client's overdue payment is equal to or more than one hundred and fifty dollars (\$150).
- 17.7 The Client shall have the right to request (by e-mail) from Hot H2O:
- (a) a copy of the information about the Client retained by Hot H2O and the right to request that Hot H2O correct any incorrect information; and
 - (b) that Hot H2O does not disclose any personal information about the Client for the purpose of direct marketing.
- 17.8 Hot H2O will destroy personal information upon the Client's request (by e-mail) or if it is no longer required unless it is required in order to fulfil the obligations of this agreement or is required to be maintained and/or stored in accordance with the law.
- 17.9 The Client can make a privacy complaint by contacting Hot H2O via e-mail. Hot H2O will respond to that complaint within seven (7) days of receipt and will take all reasonable steps to make a decision as to the complaint within thirty (30) days of receipt of the complaint. In the event that the Client is not satisfied with the resolution provided, the Client can make a complaint to the Information Commissioner at www.oaic.gov.au.
- 18. General**
- 18.1 The failure by either party to enforce any provision of these terms and conditions shall not be treated as a waiver of that provision, nor shall it affect that party's right to subsequently enforce that provision. If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired.
- 18.2 These terms and conditions and any contract to which they apply shall be governed by the laws of New South Wales, the state in which Hot H2O has its principal place of business, and are subject to the jurisdiction of the courts in that state.
- 18.3 Subject to clause 12 Hot H2O shall be under no liability whatsoever to the Client for any indirect and/or consequential loss and/or expense (including loss of profit) suffered by the Client arising out of a breach by Hot H2O of these terms and conditions (alternatively Hot H2O's liability shall be limited to damages which under no circumstances shall exceed the Price of the Works).
- 18.4 Hot H2O may licence and/or assign all or any part of its rights and/or obligations under this contract without the Client's consent.
- 18.5 The Client cannot licence or assign without the written approval of Hot H2O.
- 18.6 Hot H2O may elect to subcontract out any part of the Works but shall not be relieved from any liability or obligation under this contract by so doing. Furthermore, the Client agrees and understands that they have no authority to give any instruction to any of Hot H2O's sub-contractors without the authority of Hot H2O.
- 18.7 The Client agrees that Hot H2O may amend these terms and conditions by notifying the Client in writing. These changes shall be deemed to take effect from the date on which the Client accepts such changes, or otherwise at such time as the Client makes a further request for Hot H2O to provide Works to the Client.
- 18.8 Neither party shall be liable for any default due to any act of God, war, terrorism, strike, lock-out, industrial action, fire, flood, storm or other event beyond the reasonable control of either party.
- 18.9 Both parties warrant that they have the power to enter into this agreement and have obtained all necessary authorisations to allow them to do so, they are not insolvent and that this agreement creates binding and valid legal obligations on them.